REHABILITATION HOSPITAL OF FORT WAYNE

The following is information regarding your LutheranPreferred insurance benefits for 2008.

Remember to call Three Rivers Medical Management @ 888-773-0038 **PRIOR** to obtaining services (hospital admissions, outpatient surgery, home health care, outpatient services, or other case management services) to ensure that you receive the highest plan benefits. Failure to call may result in reduced benefits, no benefit or a monetary penalty. For emergency or urgent hospital admission, pre-certification must be obtained within 48 hours or the next business day. For admission on a holiday or after business hours, you must contact Three Rivers Medical Management on the next business day. Pre-certification or preauthorization does not guarantee coverage for, or the payment of, the services provided. To verify benefits, contact MedPartners at 800-258-0974.

All services for substance abuse and mental health treatment must be pre-approved through ValueOptions at (877) 206-0070. You must utilize a ValueOptions provider in order to receive behavioral health benefits. Pre-certification or preauthorization does not guarantee coverage for, or the payment of, the services provided. To verify benefits, contact ValueOptions at (877) 206-0070.

Lutheran*Preferred* Provider Directories are available in Human Resources. Provider Information may also be obtained by calling Lutheran*Preferred* at (800) 258-0974 or by visiting their web site at *www.lutheranpreferred.com.* To obtain a list of behavioral health providers in your area, contact ValueOptions at (877) 206-0070.

If you are a new enrollee in the medical plan, CareMark will mail prescription cards to your home. Please refer to your HealthShare Summary Plan Description for coverage benefits and limitations.

Benefit Information:

TRISHARE BENEFITS LINE 1-877-874-2311 Used for both HealthShare and FutureShare questions **Your Benefit Resources Website**: http://resources.hewitt.com/triad	You will need your SSN and PIN. Call this number to report a family status change such as marriage, birth, and/or divorce or to make changes to your 401K account. This is an automated system, but you can speak with a representative between 8am and 4pm Central Time, Monday-Friday. 24/7 On-line access for inquiry, changes and updates.
MEDPARTNERS ADMINISTRATIVE SERVICES 6920 Pointe Inverness Way, Ste. 220 Fort Wayne, IN 46804 1-800-258-0974 LutheranPreferred	Group Number 2001 All medical claims are sent to this address. To request additional medical cards. To verify eligibility or benefits. Medical Office Copay $25 or $35 Urgent Care Center Copay $50 ER Copay $100 (Professional charges billed separately).
AETNA PPO DENTAL PLAN PO Box 14066 Lexington, KY 40512-4066 1-877-238-6200	Group Number 721037 Call this number to verify coverage.
VISION SERVICES PLAN (VSP) P.O. Box 997105 Sacramento, CA 95899-7105 1-800-877-7195	Group Number 12175573 Call this number to verify coverage.
CAREMARK Member Services 1-888-771-7268	RxGroup CHSCM *Generic:* $15 (30 day) $30.00 (90 day – Mail Order) *Brand Formulary:* $30 (30 day) $60.00 (90 day – Mail Order) *Brand Non-Formulary:* $50 (30 day) $100.00 (90 day – Mail Order) Mail order envelopes available in HR.
LUTHERAN PREFERRED NETWORK 435-7768 or 800-258-0974	To verify providers participation in this network.
THREE RIVERS MEDICAL MGMT 888-773-0070	Call this number for pre-certification of Hospital Admissions, OP Surgery, Home Care, Outpatient Services or other Case Management Services.
VALUE OPTIONS 877-206-0070	Call this number for pre-certification of Substance Abuse and Mental Health Treatment.

If you have additional questions, please contact your Human Resources Department at (260) 435-6142